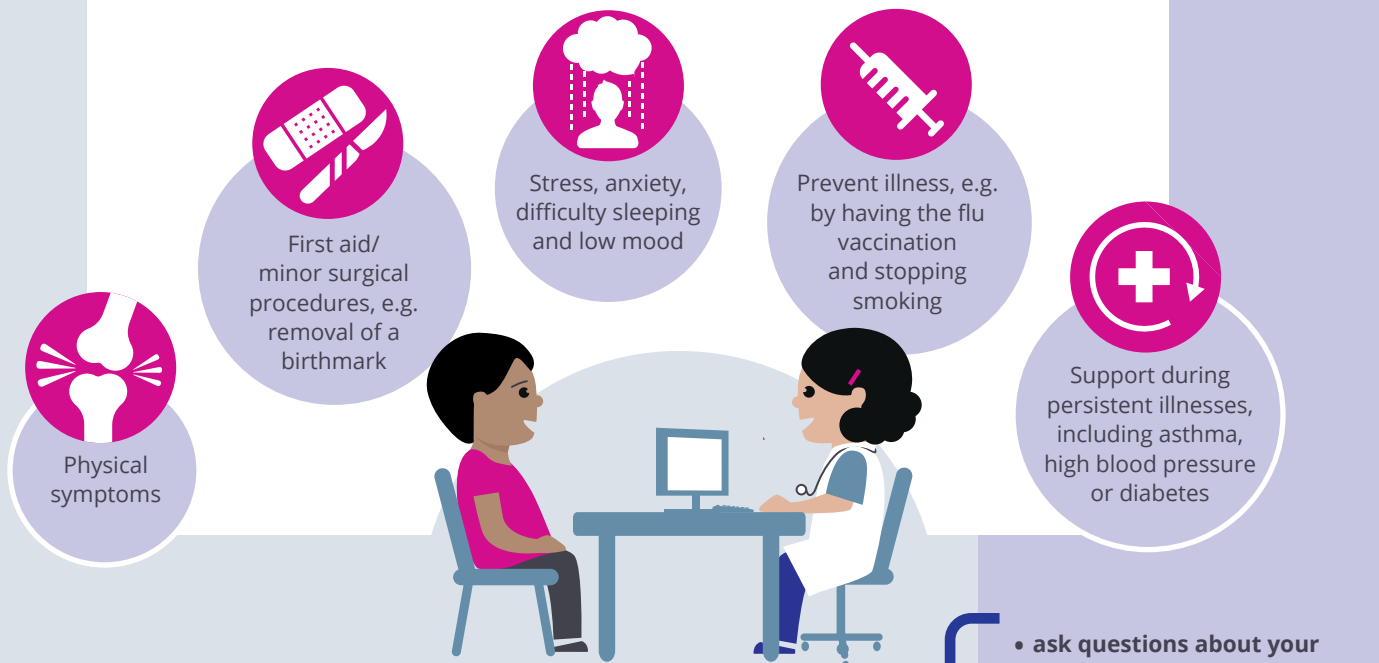


What to do if you fall ill in the Netherlands

Version for migrant workers



What can your GP help you with?



Costs



- If you live or work in the Netherlands, you are required to take out health insurance. Health insurance reimburses the care you receive from your GP
- The GP can check whether you are insured. Always bring your proof of identity and BSN for this purpose
- For blood tests, scans, medication or an appointment with another health care provider, you may have to pay (extra)

What will the GP do during the appointment?

- ask questions about your symptoms
- physical examination
- give advice
- **where necessary:**
 - blood test, scans
 - prescribe medicines
 - referral to another healthcare provider such as:
 - a dietician, physiotherapist, dentist or midwife
 - the specialist at the hospital

How do you find a GP?

- Through the municipality
- Through www.kiesuwhuisarts.nl
- Through www.zorgkaartnederland.nl

You are feeling ill



What can you personally do?

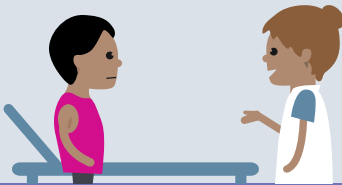
- Adopt a healthy lifestyle, exercise and follow health advice (Thuisarts.nl or moetiknaardedokter.nl)
- Eat healthily (voedingscentrum.nl)
- Stay active



You wish to speak to a healthcare provider

GP assistant

- Assesses the severity of your symptoms over the phone
- Is medically trained and may give advice himself or herself
- Has his or her own consulting hours for minor treatment procedures
- Decides whether you need an appointment with a healthcare provider



Nurse/ General practice nurse

- Has his or her own consulting hours for physical symptoms
- May request tests and prescribe medicines in consultation with the GP



Mental Health General Practice Nurse

- Has his or her own consulting hours for complaints such as stress, anxiety and low mood
- May request tests and prescribe medicines in consultation with the GP

GP

What is a GP?

The GP is the **first** doctor you will go to see if you experience health complaints or fall ill in the Netherlands.

Appointments are limited to **1 health complaint** per appointment. Make a double appointment if you need more time.



GPs complete specialist training in general practice



In other words, there will be occasions when you won't see the GP.

The GP will, however, always be kept informed.



The GP will usually be able to treat **your** symptoms himself or herself, whether you are a child or an adult.



The GP will often ask you for your opinion and allow you to contribute your ideas.

The GP will take proper account of your needs.

The GP will know which follow-up tests are required.
The GP will refer you if you need to see a specialist at the hospital.



Interpreters

The GP must be able to understand fully what you are saying if you are to receive the help you need.

That is why the GP will sometimes call in an interpreter to assist in person or by telephone. Your GP will decide when this is needed

Professional interpreters will have been specially trained to provide doctors with the assistance they need. It is therefore better not to use family or friends as interpreters.

